

JOÃO MIGUEL GOMES



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About Me

I hold Integrated Master's degree in Information Systems Management Engineering and experience as a Data Researcher at the CCG/ZGDV - ICT Innovation Institute. I have a strong interest in learning and applying new technologies to solve problems. I am motivated by challenges and committed to continuous improvement.

Experience

Data Researcher, CCG/ZGDV - ICT Innovation Institute

2023 - Present

I use SQL, Excel, and Python libraries like Pandas, NumPy, and Matplotlib to clean, analyze, and visualize data. I apply critical thinking to provide insights that support data-driven decisions and collaborate with teams to improve efficiency through technology.

Customer Service, FNAC Portugal

2018 - 2021

Resolved customer issues and ensured efficient and high-quality service. Developed communication skills and conflict management to ensure customer satisfaction.

Education

Master's in Information Systems Management

University of Minho, Portugal, 2021 - Present

- Specialization in technological innovation and systems development.

Master's in Information Systems

Technical University, Czech Republic, 2022

- Erasmus program with a focus on international practical experience.

Bachelor's in Technologies and Information Systems

University of Minho, Portugal, 2017 - 2021

- Foundational knowledge in database analysis and software development.

Language

- Portuguese: Native
- English: Fluent
- Spanish: Intermediate

Skills

- Communication
- Teamwork
- Logical Thinking
- Project Management
- Database Management